



# 2016 SUMMER FACTSHEET

April 7<sup>th</sup> 2016 – November 10<sup>th</sup> 2016

# Rixos Hotels Quality Policy



## RIXOS HOTELS QUALITY POLICY

With guests at the heart of everything we do, investigating their requests, expectations, needs and planning and delivering high-quality services accordingly, creating guests that are loyal to the Rixos brand while offering products and services compatible with food safety principles, and, thanks to these, creating measurable value to our guests, society, and employees is exactly what underlies Rixos Hotels' presence.

We hold ourselves responsible to act in accordance with national laws and international standards to ensure food safety throughout all phases until food is served to customers and employees.

In line with our strategic human resources management, we deliver continuous training in order to ensure that Rixos Hotels employees are cognizant, actively engaged, and to further enhance their personal development and competencies.

Making quality measurable means identifying targets by establishing connections between results so as to continuously improve the system, and ensuring collaboration between management and employees.

As the Chairman, I fully support this quality policy that will enable Rixos Hotels to become the leader in the tourism industry through global brand recognition built on quality products and services and I cordially invite all employees to understand, share, and implement this policy.

A handwritten signature in black ink, appearing to be "Fettah TAMİNCE".

Fettah TAMİNCE  
Chairman of the Board

# Rixos Hotels Environment Policy



## RIXOS HOTELS ENVIRONMENT AND ENERGY POLICY

We, as Rixos Hotels commit to predict all environmental impacts of our activities and take necessary measures,

to offer innovations which can reduce the environmental impact, to protect environmental balance and biological diversity during the services we provide to our guests,

to take measures to use natural resources in a correct and efficient way, and to achieve continuous improvement by following technological developments,

to organize necessary training programs to increase environmental awareness and to encourage employees to have personal responsibility,

and while carrying out our activities, to comply with the applicable legal requirements and other international requirements, to establish good relations and communications with the communities in the regions we are in and to provide common interests.

I, as the chairman of the board support this quality policy in order to make Rixos Hotels a leader in the sector in terms of providing environmental awareness and urge our employees to understand, explain and implement our policy.

A handwritten signature in black ink, appearing to read "Fettah TAMİNCE".

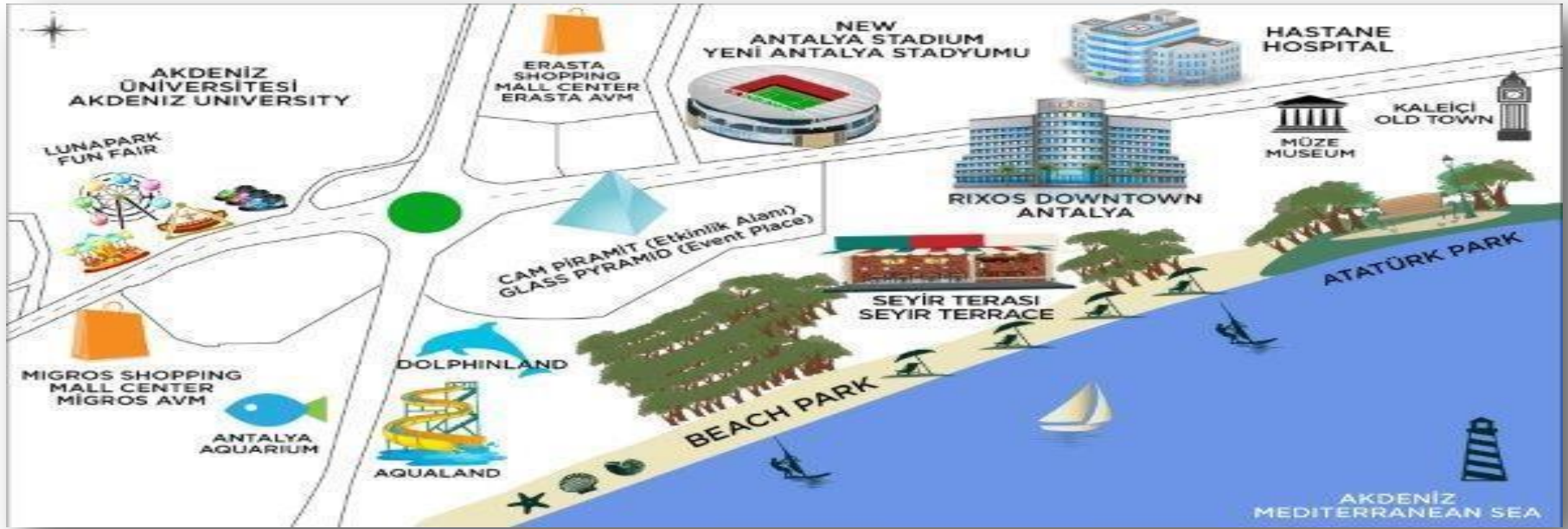
Fettah TAMİNCE  
Chairman of the Board



## LOCATION

Opening Year:	2011
Renovation:	2011
Category:	5*
Total Area:	42,462 m <sup>2</sup>
Adress:	Sakıp Sabancı Bulvarı Konyaaltı Antalya
Telephone:	+90 242 249 49 49
Fax:	+90 242 249 49 00
E-Mail:	<a href="mailto:downtown@rixos.com">downtown@rixos.com</a>
Website:	<a href="http://downtownantalya.rixos.com">downtownantalya.rixos.com</a>

Antalya Airport:	18 km
Antalya City Center:	1 km
Closest Center:	Antalya City Center
Transportation:	Car, Bus, Plane
Beach Location and Distance:	1 km – Beach Park, 1,5 km
Facility Building Quantity:	1
Elevator:	4
Internet:	Free High-Speed Wi-Fi



## LOCATION

### Walking Distances

Akdeniz University - 2km

GlassPyramid (Event Place) - 0,4 km

Expo Congress Center: 17 km

Antalya Stadium - 0,3 km

Migros Shopping Center - 1 km

Hospital - 0,2 km

Antalya Aquarium - 2 km

Beach Park - 0,1 km

Aqualand - 1,5 km

Museum- 0,1 km

Dolphinland - 1,2 km

Atatürk Park - 0,5 km

Erasta Shopping Center – 2,8 km

Kaleiçi (Old Town)- 3 km

Seyir Cafe - 0,1 km

Fun Fair- 1 km

## WELCOME & FAREWELL

Welcome & Farewell Service with Turkish Delights and Lavender Cologne

Free valet and parking service

Providing appropriate arrangements for the needs and wishes of our guests with disabilities.

Private check-in service to our VIP guests and accompanying our guests up to their room.

Room Category	Standard Room	Junior Suite	Family Terrace Suite	Deluxe Terrace Suite	King Suite	Deluxe Suite
Sea View	256	6	3	10	1	2
Land View	75		3			
Handicapped Room (Sea View)	4					
Total room quantity: 360		Total bed quantity: 720				



# ROOM SERVICES INCLUDED IN CONCEPT

	Standard Room	Junior Suite	Family Terrace Suite	Deluxe Terrace Suite	King Suite	Deluxe Suite
Tea & Coffee Setup	✓	✓	✓	✓	✓	✓
Turn Down Service	X	✓	✓	✓	✓	✓
Robe&Slippers Service	✓	✓	✓	✓	✓	✓
Internet High Speed	✓	✓	✓	✓	✓	✓
Honeymoon Setup	✓	✓	✓	✓	✓	✓
Minibar	(Paid)	(Paid)	(Paid)	(Paid)	(Paid)	(Paid)
Maxibar	(Paid)	(Paid)	(Paid)	(Paid)	(Paid)	(Paid)
Room Service	(Paid)	(Paid)	(Paid)	(Paid)	(Paid)	(Paid)

## Maxi Bar

Maxi Bar

*Variety of Nuts, Turkish Delight, Evil Eye Bead, Female Special Apparels, Sunglasses, sun oil, Fruit Juice, Ice Tea Lemon, Water, Sprite, Energy Drink, Fanta, Cola, Beer, Whisky, Vodka, Rum, Gin, Raki, Red wine, White Wine, Champagne, Chips, Chocolate, Cheese and Crackers, Light Biscuit, Chocolate Pistachio, cream sandwich biscuits, Haribo, T-Shirts, Caps*

# SERVICES WITHIN THE CONCEPT

	Paid	Free
Food & Beverage	✓	
Meeting and Banquette	✓	
Beauty & Wellness Center (SPA)	✓	
Doctor	✓	
Internet (Wi-Fi fast)		✓
Telephone & Fax & Photocopy	✓	
Postal Service	✓	
Laundry & Dry Cleaning	✓	
Shops	✓	
Car Wash Service	✓	
Airport Transfer	✓	
Photograph	✓	
Market	✓	
Open Car park		✓
Flower Service	✓	
Special Day Events	✓	
Concierge Service	✓	
Tennis court equipment&Lighting	✓	
Tennis Court (Until 17:00 )		✓
Business Center		✓
Beach Towel & Sunbeds		✓
Shower and Locker Cabinets		✓





## STANDARD ROOMS

	VIEW	AREA	DESCRIPTION
<b>Land View Standard</b>	Land	32m <sup>2</sup>	Twin or king size bed with land view ,sitting group, balcony, shower, safe deposit, wi- fi,LCD TV, hair dryer ,mini bar, maxibar
<b>Deluxe Sea View</b>	Sea	32m <sup>2</sup>	Twin or king size bed with sea view, sitting group, balcony, shower, safe deposit, wi-fi, LCD TV, hair dryer, mini bar, maxibar
<b>Handicapped Standard Room</b>	Sea	32m <sup>2</sup>	Twin or king size bed with sea view, sitting group, balcony, shower, safe deposit, wi-fi, LCD TV, hair dryer, mini bar and maxibar is available for handicapped customers.



## FAMILY ROOMS

	VIEW	AREA	DESCRIPTION
<b>Family Terrace Suite</b>	Land or Sea View	64m <sup>2</sup> + 20m <sup>2</sup> terrace	twin or king size bed, sitting group (in the room or balcony), 2 bedrooms, balcony, shower, safe deposit, wi-fi, LCD TV, hair dryer, mini bar, maxibar.



## SUITES

	VIEW	AREA	DESCRIPTION
<b>Junior Suite</b>	Sea and Mountain View	48m <sup>2</sup>	Sea and mountain view, room with large sea view having long balcony and sitting group, king size bed, bathtub, safe deposit, wi-fi, LCD TV, hair dryer, mini bar, maxibar.
<b>Deluxe Terrace Suite</b>	Sea	46m <sup>2</sup> + 20m <sup>2</sup> terrace	King size bed, large room with terrace, sitting group, balcony, shower, safe deposit , wi-fi, LCD TV, hair dryer, mini bar, maxibar.
<b>Deluxe Suite</b>	Sea	80m <sup>2</sup>	King size bed, sitting group(in the room or balcony), 1 bedroom, 1 hall, balcony, shower, safe deposit , wi-fi, LCD TV, hair dryer, mini bar, maxibar.
<b>King Suite</b>	Sea	128m <sup>2</sup>	King size bed, 128 m2, 2bedrooms, 1 hall, 2 bathrooms( main bathroom with jacuzzi), sitting group(in the room or balcony), balcony, shower, safe deposit , wi-fi, LCD TV, hair dryer, mini bar, maxibar.





## FOOD & DRINK CONCEPT

Main Restaurant (1)	A'la Carte Restaurant (5)	Bars (7)
Ice-cream Service (Paid)	Diet Meal Options in Main Restaurant	High Tea at the Rixos Lounge (15:00-18:00) (Paid)
Breakfast to the room (Paid)	Fresh Orange Juice at breakfast	Seyir Café mixed breakfast(Paid)

# BARS



	Description	Opening-Closing	Paid
Sundowner Bar	International Drinks Menu	09:00 – 22:00	✓
Tropic Bar (Poolside)	International Drinks Menu	09:00 – 00:00	✓
Lobby Bar	International Drinks Menu	09:00 – 00:00	✓
Rixos Lounge	International Drinks Menu	24 hours	✓
Kalina Bar	International Drinks Menu	18:00 – 00:00	✓
Vitamin Bar	Serves in SPA	08:00 – 22:00	✓
Seyir Cafe	Non-alcoholic Beverages	10:00 – 22:00	✓

# RESTAURANTS



Restaurant	Description	Opening-Closing	Indoors Capacity	Outdoors Capacity
Panoramic Restaurant	Early Breakfast	06:30-07:30	180	160
	Breakfast	07:30 – 10:30	180	160
	Lunch	12:30 – 14:30	180	160
	Dinner	19:00 – 21:30	180	160
Seyir Cafe	A'la Carte - Snack	10.00 – 22:00	25	50

\*Breakfast, lunch and dinner service is priced according to the accomodation package.





## A LA CARTE RESTAURANTS

Restaurant	Description	Opening-Closing	Paid	Indoors Capacity	Outdoors Capacity
Kalina Restaurant	A'la Carte - Italian, Japan and Russian Cuisine	18:00 – 00:00	✓	160	50
Tropic Restaurant	A la Carte - Snack	09:00 – 22:00	✓	-	65
Rixos Lounge	A la Carte - International	24 saat	✓	40	40
Seyir Cafe	A la Carte - Snack	10:00 – 22:00	✓	12	52
Sundowner Bar	A'la Carte - Snack	09:00 – 22:00	✓	-	24



# BEACH SERVICES

Shuttle service to beach, from 9am to 6:30pm.

Parasol, sunbed and beach tower service for the confort of our guests.

We have changing cabins and WC in our beach.

Food and beverages service (Paid)



# ENTERTAINMENT AND ACTIVITIES



Concept Parties(Kalina Bar&Restaurant),  
Piano (Lobby – Except sunday), Latin Dance Nights (Tropic Bar&Restaurant)

# POOLS



	Location	Heating	Freshwater	Depth	M <sup>2</sup>
Open Pool	Garden	✓	x	140 cm	701 m <sup>2</sup>
Kids Pool	Garden	x	x	35 cm	153 m <sup>2</sup>



# RIXY CLUB

## AGE GROUPS

Rixy Club, that serves for 4-12 age group, is open between 9am to 6pm.

There are recreations and activities to amuse you children.

There is baby sitting service on condition that Guest Relations is informed a day before.

## ACTIVITIES

Rixy cinema

Face painting

T-Shirt painting

Informing courses

Children sitting system



# RIXY CLUB

## RIXY CLUB INDOORS

**Rixy Club sleeping room:** Everything is considered for mothers' and children's health.

**Rixy Club play room :** your 4-12 age group children will have fun while learning.

**Rixy Cartoon Cinema:** The best kids movies!



## RIXY CLUB OUTDOORS

**Rixy Playground:** Your children will discover their talents while playing in a beautiful and natural environment.



# MEETING ROOMS

Name of Meeting Room	TOTAL M2	HEIGHT M	WIDTH M	LENGTH M	CAPACITY (pax)					
					Theatre Formation	Class Formation	U Formation	Board	Banquet	Cocktail Formation
Ball Room & Foyer	731 m <sup>2</sup>	3,60 m	38,10 m	19,20 m	600	400	-	-	420	700
Balo Salonu A	193m <sup>2</sup>	3,60 m	15,30 m	12,60 m	150	96	50	60	102	175
Balo Salonu B	100 m <sup>2</sup>	3,60 m	7,90 m	12,60 m	50	45	25	15	40	50
Balo Salonu C	188 m <sup>2</sup>	3,60 m	14,90 m	12,60 m	150	96	50	60	102	175
Balo Salonu A-B	293 m <sup>2</sup>	3,60 m	23,20 m	12,60 m	250	168	70	-	156	225
Balo Salonu B-C	288 m <sup>2</sup>	3,60 m	22,80 m	12,60 m	250	168	70	-	156	225
Balo Salonu A-B-C	481 m <sup>2</sup>	3,60 m	38,10 m	12,60 m	403	324	108	-	224	400
Fuaye	251 m <sup>2</sup>	3,60 m	38,10 m	6,60 m	-	-	-	20	-	-
Fresia	60 m <sup>2</sup>	3,60 m	6,80 m	8,80 m	-	-	-	20	-	-
Gerbera	60 m <sup>2</sup>	3,60 m	6,80 m	8,80 m	30	25	20	20	24	-
Begonia	102 m <sup>2</sup>	3,60 m	15,00 m	6,80 m	60	40	35	35	40	80
Lilium	61 m <sup>2</sup>	3,60 m	7,50 m	8,15 m	30	15	25	15	24	-
Magnolia	51 m <sup>2</sup>	3,60 m	6,80 m	7,50 m	30	16	16	18	16	-
Camelia	291 m <sup>2</sup>	3,95 m	22,70 m	12,80 m	230	120	70	80	140	225





## SPA & WELLNESS

### FREE

Fitness Center	Traditional Turkish Bath	Sauna
Steam Room	Relax Lounge	Traditional Turkish Bath for Woman

### PAID

Pilates, gymnastics, Aerobics, Step	Body Reformer	Vitamin Bar
Asian and European massages	Skin and body care	Personal or group exercises at fitness center
Pilates	Gymnastics	Arobics & Step





## SHOPPING

Lydion Jewellery Shop

Usttha Shoes & Clothing

Look More Real Estate

Say Coiffeure (Hair  
Dresser)

# NOTES

As a matter of hotel principle; customers shall enter the room after 14:00, leave the room before 12:00. For the customers requesting early entrance (05:00-09:00) ,the cost of early entrance is arranged according to the availability of the rooms. Also for the customers coming before 05:00 ,full-day payment is requested.

Pools and beaches operate dependant on weather conditions.

According to the law ,4207; about consumption of tobacco products, it is prohibited to use tobacco and tobacco products in indoor places.

Alcoholic drinks are served with glass at all restaurants and bars. There is no service as bottle.

All beverages are allowed by the Turkish Customs Directorate.

Outdoor units (restaurant-bar) and their entertainment schedule and services may change or be cancelled according to weather conditions.

Agency can press the pictures or white paper only after receiving approval from hotel management. Our facility is not charged for the mistakes made without our approval.

Hotel management holds the right to cancel or do changes in facility information in given time.

If there is a conflict in customs, an equivalent brand will be used for drinks at beverages concept.

Food or drinks can not be taken out of the rastaurants for the reason of food safety and hygiene rules.  
Food or drinks can not be brought in to the hotefor the reason of food safety and hygiene rules.

Our facility has deserved to obtain certificates of ISO22000:2005-ISO14001-9001 by Breau Veritas certification authority .

Rixos Hotels holds the right to make changes in concept prior to acknowledging 3<sup>rd</sup> parites or organisations.