

HOTEL FACT SHEET & SUMMER CONCEPT

GENERAL INFORMATION

NAME OF THE HOTEL : SUENO HOTELS BEACH SIDE

NATIONAL CATEGORY : Official 5 Star

ADDRESS : Selimiye Mah. Adnan Menderes Bulvarı No: 24/1 Side - Manavgat / ANTALYA

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 HOTEL MANAGER
 : Mr. Yaşar ERSOY

 SALES & MARKETING COORDINATOR
 : Ms. Burcu AKSÖZ

SALES & MARKETING MANAGER : Mr. Kadir EĞİN

PENSION TYPE : Ultra All Inclusive (01 April – 31 October) / All Inclusive (01 November – 31 March)

YEAR OF CONSTRUCTION : June 2006
SERVICE PERIOD : All Year round

LANGUAGES : Turkish, English, German, Russian **SYSTEMS & CERTIFICATIONS** : Quality Management System ISO 9001

> Environmental Management System ISO 14001 Food Safety Management System ISO 22000 OHSAS Management System ISO 18001

Customer satisfaction – Complaints Management System ISO 10002

Green Key Green Star Blue Flag

DISTANCE TO THE AIRPORT: Antalya (AYT) 60 km

TRANSFER TIME : About 45 Minutes

DISTANCE TO THE NEAREST CITY : Antalya 70 km **DOWNTOWN, SHOPPING AND** : Manavgat 5 km **NEAREST HOSPITAL** Side 1 km DISTANCE TO THE 75 km : Perge **HISTORICAL PLACES** Termessos 95 km Phaselis 150 km

Myra 250 km
Aspendos 30 km
Side 1 km

DESCRIPTION OF HOTEL

BUILD AND TERRITORY : A Resort Hotel builded on a territory of 130.000 m² as a Main Building direct at the Beach and 13 Blocks Villas. The main building consists of 606 rooms over 5 floors and the villas are built around a 2.800 m² swimming pool, which have total 154 rooms. These rooms are available some with pool or garden views.

PLACE OF THE BEACH : Private beach with Blue Flag is directly in front of the Hotel building (Sand surface with length of 260 m). Shallow Sea and fine Sandy Beach. Pier (from 10 May), Planet Beach Club, sunbeds and umbrellas are available for Guests.



WELCOME & FAREWELL

Welcome and farewell of Guests with several Snacks and beverages.

Welcome of guest with cold towels (according to the season).

Personel accompanying for VIP's and Guests from Villas to the room.

Providing all the neccessary informations for 24 hours by the hotel staff.

Providing drinks to adults and children during the check-in.

Indoor and Outdoor Parking for Free with Valet parking service.

Reservation priority at the Main Restaurant for handicapped guests.

OUR ROOMS

Name of Room	Room	Number	Size	Room \	/iew	Room sections							Floor		Bath			
Туре		of Rooms	m²	Lat. Sea	Land	Total Rooms	Bed Room	Living Room	Terrace	Balcony	Jacuzzi	wc	Bath	Maximum Capacity	Carpet	Laminate	Shower	Bathtub
Standart Room	OSTD	495	31	Х	Χ	1	1			1			1	2+1	Х	Х		1
Family Room	OFAM	95	43	Х	Χ	2	2			1			1	3+1	Х	Х		1
Suite Room	OSUI	7	91	Х		2	1	1		1	1		1	3+1	Х	Х		1
Handicapped Room	OSTD	8	31		Х	1	1			1			1	2+1	Х	Х	1	
King Suite	KSUI	1	173	Х		2	1	1		1	1	1	1	3+1	Х	Х		1
Villa Standart Room	GLS	134	31		Х	1	1		1	1			1	2+1		Х	1	1
Villa Family Room	GLFM	20	54		Х	2	2		1	1			1	3+1		Х	1	1

FREE OF CHARGE SERVICES IN ROOM

	Standart Room	Family Room	Suite Room	Handicapped Room	King Suite	Villa Standart Room	Villa Family Room
Room Cleaning	X	X	X	X	Χ	X	X
Hot Setup (Tea & Coffee)		X					X
Minibar (Water, Mineral Water, Soft drinks, Beer)	X	X	X	X	Χ	X	X
Digital Safe	X	X	X	X	Χ	X	X
Direct dial telephone	X	X	X	X	Χ	X	X
SatLCD TV	X	X	X	X	X	X	X
Hair Dryer	X	X	X	X	X	X	X
Air Condition (Central)	X	X	X	X	Χ	X	X
Wi-Fi Internet	Х	X	X	X	Χ	X	X



HONEYMOONERS

Up-grade upon availability to higher room category.

Fresh Flower arrangement at the room.

Fruit basket and a bottle of sparkling wine in the room.

First morning complimentary "continental breakfast" served in the room (Breakfast service time will be arranged via Guest Relations during C/In).

A complimentary dinner in one ala carte restaurant with decorated table and a bottle of sparkling wine service. (the date and the restaurant will be asked by Guest Relations during C/In for pre-booking).

%25 discount by massages at the SPA Center.

Honeymoon room decoration (Roses, slippers, bathrobes etc.).

FACILITIES

	_		_	Size				
Unit Name	Place	Openin	g Times	m²	Capacity	Free	Extra	Description
Main Lobby	Lobby	24 h	ours	4.087		Х		
Reception	Lobby	24 h	ours			Х		
Luggage carrier	Lobby	24 h	ours			Х		
Guest Relation	Lobby	08:30	00:00			Х		
Cinema	Ground Floor	15:00	22:00	171	130 Person	Χ		2 times a day
Amusement Park	Outside	20:00	00:00	2.922			X	Outside
Amphitheater	Outside	20:30	22:30	1.649	1.500 person	Χ		Outside
Entertainment Center	Ground Floor	10:00	00:00	1.035			X	Indoor
Shopping Center	Ground Floor			339			X	9 Shops
SPA Center	Ground Floor	08:00	21:00	900		Χ		Treatments with charge
VIP Spa Center	Ground Floor	08:00	21:00	200			X	Facility and Treatments with charge
Fitness Center	Ground Floor	08:00	21:00	200		Χ		
Meeting Rooms	Lobby & Ground Floor						X	8 Meeting Rooms
Lollipop Kids Club	Ground Floor	10:00	00:00	120		Χ		Winter Indoor
Lollipop Kids Club	Outside	10:00	00:00	330		Χ		Summer outdoor
Laundry & Dry Cleaning	Ground Floor			534			X	
Planet Beach Club Pavillon	Beach	09:00	18:00		12 Pavillon		X	with Service
Pier	Beach	09:30	19:00	1.664		Х		(from 10 May) with Bar
Aquapark	Outside	10:00 - 12:00	13:30 - 17:30	500		Х		7 slides
Car Park	Garage	24 h	ours	405		Х		
Medical Service	Ground Floor	24 h	ours	77			Х	Doctor Visit times
Volleyball	Outside					Х		1 Court
Beach Volleyball	Beach					Х		2 Courts
Basketball Court	Outside					Х		1 Court
Tennis Courts	Outside					Х		4 Hard courts
Football Pitches	Outside						X	2 x 90m*60m Gras & 1x 45m*38m Artifical Gras



MEAL SERVICES & RESTAURANTS

Activities	Place	Menu	Openin	g Times	Indoor Cap.	Outdoor Cap.	Description
Breakfast	Main Restaurant	Open Buffet	07:00	10:00	872 person	456 person	Fresh Orange Juice
Breakfast	Villas Restaurant	A'la carte	08:00	10:00	72 person		
Late Breakfast	Main Restaurant	Mini Buffet	10:00	11:00	872 person	456 person	
Lunch	Main Restaurant	Open Buffet	12:30	14:30	872 person		Service
Dinner	Main Restaurant	Open Buffet	19:00	21:30	872 person	456 person	Service
Child Buffet	Main Restaurant	Open Buffet	19:00	20:00	16 person		International
Pool Bistro	Pizza Restaurant	Self Service	16:00	19:00	128 person		
Pool Bistro	Pizza Restaurant	Self Service	21:30	07:00	128 person		
Snack	Beach Bar	Mini Buffet	12:30	14:30	128 person		
Simit & Poğaça	Café Türk	Self Service	10:00	12:30	132 person	142 person	
Sueno Patisserie	Coffee House	Self Service	11:00	19:00	152 person		
Snack	Villas Restaurant	A'la carte	12:30	16:00	72 person		
Snack & Pizza	Pizza Restaurant	A'la carte	12:30	16:00	128 person		
Food Court	Side Street	Self Service	12:30	19:00			Suschi, Chicken and Fish Tenders, Döner, Meatball, Pita, Nudel, Pastry, Salat, Pita bread, Burger, Sandwiches, baking potatoes, French Fries, Milc Desserts, Ice creme, Ethnic food
Food & Beverages	Room Service	A'la carte	24 h	nours			Extra Charge

Note: Some food courts may close earlier in Side Street.

A'la CARTE RESTAURANTS

Unit Name	Place	Menu	Openin	g Times	Indoor Capacity	Outdoor Capacity	Description
Far East	Main Building	A'la carte	19:00	21:00	60 person	-	Service Charge pp. 5€
Mexican	Main Building	A'la carte	19:00	21:00	60 person	-	Service Charge pp. 5€
Italian	Main Building	A'la carte	19:00	21:00	90 person	-	Service Charge pp. 5€
Turkish	Main Building	A'la carte	19:00	21:00	120 person	-	Service Charge pp. 5€
Fish	Villas Restaurant	A'la carte	19:00	21:00	40 person	90 person	Service Charge pp. 5€
Barbeque	Beach Bar	A'la carte	19:00	21:00	-	100 person	Service Charge pp. 5€

Note: A la Carte Restaurants are with Reservation / 1 x time per stay in each Restaurants (depending on availability). Reservation is possible only for one Restaurant in each time. 0-4 Kids for Free. Barbeque opening times (Date) 15.06.-15.09.



BARS

Unit Name	Place	Openin	g Times	Capacity	Inclusive	Extra	Description
Ada Bar (Lounge Bar)	Lobby	08:00	00:00	450 person	Х		Local and some Import alcoholic/nonalcoholic and hot drinks
Palm Bar	Lobby	16:00	08:00	70 person	Х		Local and some Import alcoholic/nonalcoholic drinks
Coffee House	Lobby	09:30	00:00	152 person	Х		Hot drinks
Bowling Bar	Ground Floor	16:00	00:00	30 person	Х		Local and some Import alcoholic/nonalcoholic and hot drinks
Disco	Ground Floor	00:00	03:00	200 person	Х		Local and some Import alcoholic/nonalcoholic drinks
Café Türk	Ground Floor	08:30	00:00	350 person	Х		Turkish Coffee & Tea
Vitamin Bar	SPA Center	09:00	21:00	10 person	Х		Local nonalcoholic and hot drinks
Meydan Pool Bar	Pool side	09:30	00:00	60 person	Х		Local and some Import alcoholic/nonalcoholic and hot drinks
Beach Bar	Beach	10:00	22:00		Х		Local and some Import alcoholic/nonalcoholic and hot drinks
Pool Bistro Bar	Pizza Restaurant	12:30 - 19:00	21:30 - 07:00	128 person	Х		Local alcoholic/nonalcoholic drinks
Beer House	Side Street	20:00	01:00	20 person	Х		Beer, Wine, nonalcoholic and hot drinks
Pier Bar (from 10 May)	Pier	09:30	19:00	50 person	Х		Local and some Import alcoholic/nonalcoholic and hot drinks
Hamak Bar	Villas	09:30	22:00	48 person	Х		Local and some Import alcoholic/nonalcoholic and hot drinks
Luna Bar	Amusement Park	20:00	00:00		Х		Beer and nonalcoholic drinks
Planet Beach Club	Beach	09:00	18:00	12 Pavillon		Х	Local and some Import alcoholic/nonalcoholic and hot drinks

<u>Local / import drinks and nonalcoholic drinks:</u> Soft & Hot Drinks, Beer, Yoghurt Milk, Turkish Coffee, Raki, Vermouth & Tequila sorts, Irish Cream Liquer, Cin, Vodka, Rum, Cognac, Whisky. Some import drinks are served at certain bars.

MINIBAR

Bier (4 box) Cola Light (1 bottle) Sprite (1 bottle) Soda (1 bottle) Cola (1 bottle) Fanta (1 bottle) Water (1 bottle)
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Note: The contents of the minibar is checked daily.

BRAND DRINKS WITH ALCOHOL

DIGUID DIGITIES WITH THE					
WHISKY	J&B	J.WALKER	J.BURBON		
VOTKA	GARROF				
GIN	BEEFEATER	GORDON	BOMBAY	BOTH	
RUM	LA MARIBA				
TEQUILA	MEXICAN	NAPOLEON			
COGNAC	NAPOLEON				
VERMOUTH	MARTINI BIANCO	MARTINI ROSSO	MARTINI EXTRA DRY	MONETTI BITTER	
RAKI	TEKİRDAĞ	YENİ RAKI	YEKTA		
LIQOUR	LIFFEY'S	BAILEYS			
BEER	EFES PİLSEN				
WINE	SEVILEN				
SPARKLING WINE	PELEGRINA MOSCATO				

Note: All these alcoholic Brand drinks will be served at our certain Bars as a part of our Ultra All Inclusive Concept (Ada Bar, Palm Bar, Meydan Pool Bar, Disco).



MEETING ROOMS

PILLITING								
Name	m²	Height	Theater	Class	-U- Shape	Banquet Rectangular	Banquet	Cocktail
Çınar Ball Room	1.300+200	6,5 m	1.800	1.200	300	1.500	1.100	2.050
Çınar 1	400	6,5 m	400	300	80	300	200	550
Çınar 2	450	6,5 m	600	400	150	400	300	600
Çınar 3	450	6,5 m	600	400	150	400	300	600
Sedir	145	4	180	120	60	120	100	180
Ardıç	106	4	150	60	50	70	60	150

Name	m²	Height	Theater	Class	-U- Shape	Banquet Rectangular	Banquet	Cocktail
Ladin	1.200	4	1.400	1.000	200	1.250	900	1.500
Göknar	80	4	100	50	40	50	50	100
Meşe	94	4	110	70	40	50	50	120
Yeşilçam	60	4	70	30	20	30	30	70
Business Center	75	4	Х	Х	Х	Х	Х	Х
Foyer (Lobby)	1.000	4						

SWIMMING POOLS

Pool	Place	Size m²	Depth	Fresh Water	Outdoor	Indoor	Cover	Heated	Slides
Aktivity Pool	Outside	909	1,40 cm	Х	Х				
Relax Pool	Outside	334	1,40 cm	Х	Х				
Cave Pool	Outside	275	1,40 cm	Х	Х				
Terrace Pool	Outside	275	1,40 cm	Х	Х				
Terrace Pool – 1	Outside	305	1,40 cm	Х	Х				
Child Pool	Outside	104	35 cm	Х	Х				3 slides
Baby Pool	Outside	20	35 cm	Х	Х				1 slide
Villas Pool	Outside	2.660	1,40 cm	Х	Х				
Villas Pool – 1	Outside	681	1,40 cm	Х	Х				
Villas Child Pool	Outside	51	35 cm	Х	Х				
Indoor Pool	SPA Center	373	1,40 cm	Х		Х			
Indoor Child Pool	SPA Center	23	35 cm	Х		Х			
Aquapark	Outside	567	1,20 cm	Х	Х				7 slides



SPA & WELLNESS

225 m² Indoor Pool	30 m ² Indoor Child Pool	1 VIP Section	1 Fitness Center	1 Vitamin Bar
2 Steam Bath	2 Sauna	2 Turkish Bath	Massage Rooms	Treatment Rooms
2 Changing Rooms	2 Relax Area			
Free of Charge	Turkish Bath	Sauna	Steam Bath	Changing Rooms
Tree of energe	Indoor Pool	Indoor Child Pool	Fitness Center	Relax Area
	Turkish Bath	Sauna	Steam Bath	Adventure Shower
Extra Charge	VIP Section	Vitamin Bar	Massage & Body- Care Treatments	Massage (with Jacuzzi) & Salt & Ice Rooms

SPORTS & ACTIVITIES

	Animation	Sport Tournaments	Mountain- bike Tours	Water Gymnastic	Boccia	Dart
	Beach Games	Tennis Equipment	Nordic- walking Tours	Water Volleyball	Step	Pilates
Free of Charge	Pool Games	Tennis Courts	Cafe Games	Waterball	Aerobic	Stretching
	Olympic Games (1 x Week)	Tennis Lessons (off 4 pers)	Fitness Center	Beach Volleyball	Basketball	Lollipop Kids Club
	Shooting (Air-gun)	Archery	Mini Football	Mini Golf	Table Tennis	Shuffleboard
Extra Charge	Motorized Water Sports	Parasailing	Jet Ski	Banana	Private Tennis Lesson	Electronic Games
	2 Football Fields	Tennis & Football Lighting				

LOLLIPOP KIDS CLUB

- *04-12 Age Kids Club
- *13-16 Age Teenage Club
- *Kids Cinema
- *Aktivity Room (Painting)
- *Playground
- *Mini Disco
- *Baby Trolley (Rent a Car Extra Charge)
- *Lollipop Kids Club Service hours can change according the season.

PAVILLONS & BEACH

Pavillon (Planet Beach Club)

- *12 Pavillon Units
- *Working hours 09:00 18:00
- *Service is available by reservation from Guest Relation.
- *Hotel Staff will be glad to provide Vip food and beverage service.

Beach

- *Working hours 09:00 19:00
- *Distance to hotel is 0 meter.
- *Shallow and fine Sandy Beach
- *260 meter length private Beach
- *WC, shower, chancing rooms
- *Beach towels , beach umbrellas and sun beds are free of charge
- *Pier size of 1.600 m²

ENTERTAINMENT

	Pool Games	Beach Games	Night Shows	Concerts (some Months)	Live Music	Open Air Disco
Free of Charge	Dance groups	Acrobatic Shows	Concept Party's	Evening Entertainment	Daily Tournaments	Olympic Games
	Entertainment Center	7D Cinema	Billard	Bowling (4 Line)	Rodeo	Internet Cafe
Extra Charge	Play Station	Table Football	Electronic Games	Atari Games	Amusement Park	Carousel



AQUAPARK

Free of Charge	Bugi Bugi (80 m)	Hillside (30 m)	Phantom Sarı (30 m)	Three Carpet (30 m)	
	Pipe (26 m)	Kamikaze (70 m)	Phantom Mavi (30 m)		

DIVERSES

Name	Yes	No	Inclusive	Extra	Description
Credit Cards	Х				Amex,Visa,Eurocard,Mastercard
Late Check Out	Х			X	İf available; % 50 of the Rack Rate will charged
Express Check In	Х				For groups with advanced Pre-info
Smooking Rooms		X			
Pets		X			Not Allowed
Lifts	Х				8 in Total
Room Service	Х			X	24 hours
Doctor Service	Х			X	Visit time
Laundry Service	Х			X	
Photocopy	Х			X	
Fax	Х			Х	
Telephone	Х			X	
Shops	Х			Х	Textile, Leather, Souvenir, Jewellery, Silver, Market, Sueno Shop, Photo Shop, Hairdresser, Rent a Car

All activities depend on season & weather conditions and Sueno Hotels Beach Side may change programmes without any notice.